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## **What is CRM - What Does CRM Stand For? | Microsoft Dynamics**

Customer Engagement. The apps that make up the customer relationship management (CRM) portion of Dynamics 365 are referred to as â€œCustomer Engagementâ€• and include Sales, Customer Service, Marketing, Field Service, Project Service Automation, and their related services.

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## **Microsoft Dynamics 365 - Intelligent Business Applications**

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## **Report To PDF - [appsource.microsoft.com](https://appsource.microsoft.com)**

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